

Privacy Policy

Last Updated: May 31, 2026

Travel Thrillz Privacy Policy

At Travel Thrillz ("Travel Thrillz", "we", "our", or "us"), we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website, request quotations, purchase Formula 1 tickets, book hotels, or otherwise interact with our services.

By using our website and services, you agree to the terms of this Privacy Policy.

1. About Travel Thrillz

Travel Thrillz specializes in:

- Formula 1 ticket sales
 - Formula 1 hospitality packages
 - Hotel reservations
 - Event-related accommodation services
 - Travel consultation related to Formula 1 events
-

2. Information We Collect

We may collect the following information:

Personal Information

- Full name
- Email address
- Telephone number
- Residential address
- Nationality
- Date of birth (where required)
- Passport information (only when required by hotels, event organizers, or local regulations)

Booking Information

- Formula 1 event selections
- Ticket preferences
- Hotel booking details
- Guest information
- Travel dates
- Special requests

Payment Information

Payment information may be processed through secure third-party payment providers. Travel Thrillz does not store full credit card or debit card information on its servers.

Website Usage Information

When visiting our website, we may automatically collect:

- IP address
 - Browser type
 - Device information
 - Operating system
 - Website activity
 - Date and time of visits
-

3. How We Use Your Information

We use your information to:

Process Orders and Reservations

- Confirm Formula 1 ticket purchases
- Arrange hotel bookings
- Manage customer reservations
- Issue booking confirmations
- Coordinate with event organizers and accommodation providers

Customer Support

- Respond to inquiries
- Provide booking updates
- Assist with modifications or issues related to bookings

Business Operations

- Improve our services
- Prevent fraud and unauthorized transactions
- Maintain business records
- Comply with legal obligations

Marketing Communications

With your consent, we may send:

- Formula 1 event updates
- Special promotions
- Hotel offers
- Travel-related newsletters

You may unsubscribe from marketing communications at any time.

4. Sharing Your Information

We only share personal information when necessary to provide our services.

Event and Ticket Partners

Your information may be shared with:

- Formula 1 ticket suppliers
- Official event partners
- Hospitality providers
- Event organizers

Hotel Providers

Information required to complete hotel reservations may be shared with accommodation providers.

Service Providers

We may share information with trusted third-party providers for:

- Payment processing
- Website hosting
- Customer support systems
- Analytics services

Legal Requirements

We may disclose information if required by law, court order, government authority, or to protect our legal rights.

5. International Data Transfers

Formula 1 events and hotel providers are located worldwide. To process your bookings, your information may be transferred to event organizers, ticket providers, hospitality partners, and hotels located outside Sri Lanka.

By using our services, you acknowledge that such transfers may be necessary to complete your booking.

6. Cookies and Website Analytics

Our website may use cookies and similar technologies to:

- Improve website functionality
- Remember user preferences
- Measure website performance
- Analyze visitor traffic

You may disable cookies through your browser settings; however, some website features may not function correctly.

7. Data Security

We implement reasonable security measures to protect personal information from:

- Unauthorized access
- Loss
- Misuse
- Alteration
- Disclosure

Although we take appropriate precautions, no online system can be guaranteed to be 100% secure.

8. Data Retention

We retain customer information only for as long as necessary to:

- Complete bookings
- Provide customer support
- Meet legal and regulatory requirements
- Resolve disputes

When information is no longer required, it will be securely deleted or anonymized.

9. Your Rights

You may request to:

- Access your personal information
- Correct inaccurate information
- Delete personal information where permitted by law
- Withdraw consent for marketing communications

To submit a request, please contact us using the details below.

10. Third-Party Websites

Our website may contain links to third-party websites, including Formula 1 organizers, hotels, payment providers, and other travel partners.

Travel Thrillz is not responsible for the privacy practices of these external websites.

11. Children's Privacy

Our services are not intended for individuals under 16 years of age without parental or legal guardian involvement.

We do not knowingly collect personal information from children without appropriate consent.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

13. Contact Us

Travel Thrillz

Website: <https://travelthrillz.com>

Email: info@travelthrillz.com

Phone: +94 777 134 335

Sri Lanka

By using our website and services, you acknowledge that you have read and agreed to this Privacy Policy.